



# Y B N UNIVERSITY

RAJAUlatu, NAMKUM, RANCHI (Jharkhand)

Established by the Act. of Government of Jharkhand Act. 15, 2017

Gazzate Notification No. 505, Dated 17 July 2017

As per Section 2(f) of UGC Act. 1956

## Minutes of the Student's Grievance Redressal Committee Meeting (SGRC) of August 2023

The Student's Grievance Redressal Committee Meeting (SGRC) in August 2023 was held on 25/08/2023 at 11.30 AM in the Conference Hall, Administrative Building of the University.

- **Date** : 25<sup>th</sup> August 2023
- **Time** : 11.30 AM
- **Venue** : Meeting Hall, Administrative Building, YBNU-Ranchi
- **Members Present:**

SN	Name	Designation	Committee Responsibility
01	Dr. S.P.Yadav	Vice Chancellor YBN University	Chairperson
02	Dr. Arpana Sharma	Dean Student Welfare-(DSW)	Presiding Officer
03	Dr. Shammi Kesh Roy	Dean-School of Legal Studies	Member
04	Dr. Susmita Mohapatra	Head- Dept of History	Member
05	Ms. Madhuri Ghosh	Office Executive (Non-teaching )	Member
06	Ms. Nilu Singh	Office Administrative (Non-Teaching)	Member
07	Pallavi Thakur	Student representative (School of Arts & Humanities)	Member
08	Rachit Raj	Student representative (School of Computer Application &IT)	Member
09	Anjali Kumari	Student representative (School of Science))	Member

SGRCM: 2023:(2)

### Opening Remarks by the Chairperson.

The Chairperson welcomed all the members of the Student's Grievance Redressal Committee (SGRC) in its meeting of the August month 2023, was held on 25.08.2023. She conveyed her thanks to the esteemed members for rendering their useful guidance from time-to-time.





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## **Agenda (1): Non availability of dustbins in boy's hostel**

**Discussion:** All the members have given their opinions and suggest DSW to write a letter to the maintenance incharge of hostel to submit report of the present status of available accessories in hostel.

**Resolutions:** The members of the Committee have considered the above and try to resolve soon.

## **Agenda (2): Water leakage problem and maintenance of hostel's room**

**Discussion:** All the members have given their opinions and suggested to write a letter to the maintenance incharge to ensure water leakage problem and status of hostel's room.

**Resolutions:** The members of the Committee have considered the above and suggested to resolve soon.

## **Agenda (3): Cleaning of Hostel main tank.**

**Discussion:** All the members have given their opinions and suggested to write a letter to maintenance incharge to submit report regarding above.

**Resolutions:** The members of the Committee have considered the above and suggested to resolve soon.





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**Agenda (4):** To Install Wi fi system in Kawali campus.

**Discussion:** All the members have given their opinions and suggest DSW to talk with the management.

**Resolutions:** The members of the Committee have considered the above and suggest to implement after starting of new session.

**Vote of thanks:**

The Chairman of the Student's Grievance Redressal Committee praised all committee members for their Presence. She was grateful to all of the team.

Signature of the Presiding Officer  
DSW, YBNU (SGRC)

Signature of the Chairperson

Vice-Chancellor  
YBN University-Ranchi





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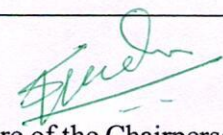
As per Section 2(f) of UGC Act. 1956

## Student's Grievance Redressal Committee Meeting (SGRC) of August 2023

### Action taken report

As per the discussion conducted and approved minutes in the said meeting, action was taken as under:

S.no.	Points discussed	Action Taken	Remarks
1.	Non availability of dustbins in boy's hostel	A request letter has issued from the office of DSW to the maintenance incharge of YBNU to submit present status of availability of accessories in hostels	Proposal will be given to the management and try to resolve it soon.
2.	Water leakage problem and maintenance of hostel's room	A letter has issued to the maintenance incharge to ensure water leakage problem and maintenance of hostel's room	Done.
3.	Cleaning of hostel main tank	All the members have given their opinions and suggested to write a letter to the maintenance incharge to ensure the cleaning of hostel main tank	Done
4.	To Install Wi fi system in Kawali campus.	A request letter regarding above has submitted to the management.	Under consideration and will be start from the upcoming academic session.

  
Signature of the Chairperson

Student's Grievance Redressal Committee

Vice-Chancellor  
YBN University-Ranchi





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No: YBN/Univ/DSW/SGRC/240823/001

Date:24/08/2023

## OFFICE OF DSW

### NOTIFICATION

(Meeting)

This is to inform all members of **STUDENTS GRIEVANCE REDRESSAL COMMITTEE**, YBN University, Ranchi that a meeting has been scheduled at 11:30 A.M. date 25/08/2023, in the Meeting Hall. It is requested to all members of the same to attend without failure

### AGENDA:

- Non availability of dustbins in boy's hostel
- Water leakage problem and maintenance of hostel's room
- Cleaning of Hostel main tank.
- To Install Wi fi system in Kawali campus

Dr. Arpana Sharma

Dean student welfare

YBN University, Ranchi-1

Copy to:

1. PA to Vice-Chancellor
2. PA to Registrar/CF&AO
3. All members of SGRC
4. Notice File